Let's Talk ABOUT...

Pharmacy services

Whether you are staying in the hospital or visiting one of our outpatient clinics, Pharmacy Services are here to serve both patients and family members here at Primary Children's Hospital. Each member of your pharmacy team works hard to provide safe, accurate, and cost-effective drug therapy for your child.

Where can you find Pharmacy Services?

Pharmacists are available in many places throughout the community, including hospitals, clinics, and pharmacies. The Outpatient Pharmacy at Primary Children's Hospital is located on the first level.

How does Pharmacy Services help me while my child is in the hospital?

When your child receives treatment in the hospital, pharmacists check each of their medications before they are dispensed or administered to your child. Pharmacists check to make sure your child receives the right medication, the right dose, and that they are given to your child in the right way. Pharmacists not only check to make sure your child is not allergic to the medication they were prescribed; they also check for drug interactions with certain foods. Pharmacists meet with your child's medical team on a regular basis and suggest the most appropriate and most cost-effective medicines.

Pharmacists here at Primary Children's Hospital are available anytime to answer questions about your child's medicines. They can explain why your doctor prescribed a medicine, how it works, interactions between medicines, and important facts about medicines. Your child's nurse can contact the pharmacist for them to come speak to you at your child's bedside.

How does Pharmacy Services help me when my child leaves the hospital?

The Outpatient Pharmacy is on Level 1 in Primary

Children's Hospital. Your doctor or nurse can send new prescriptions to the pharmacy before your child is ready to go home. You can even request for a member of the pharmacy team to deliver your child's discharge medications to their bedside before leaving the hospital. Remember, it can take anywhere from 20 minutes to several hours to prepare your child's medications. Please ask your child's doctor to send the prescription orders to the pharmacy as soon as possible; this will help to shorten the amount of time you have to wait for your child's medications.

The Outpatient Pharmacy at Primary Children's Hospital provides many valuable services and products for you and your child. These services and products include:

- Children's doses: We will calculate specialized doses based on your child's weight and their specific needs
- Compounding: We can make your child's medicine in a form that is easier for your child to swallow or to get the required dose
- Flavoring: For a small fee, we can flavor most medicines to improve the taste
- Syringes: Syringes are provided with each liquid medicine to make measuring small amounts easier. Most pharmacies in the community do not have very small syringes to measure children's doses.
- Syringe Tips for use with G-Tubes
- Specialty Bottles and Nipples
- Many Difficult-to Find and Children's Specialty Medicines
- Over-the-Counter Products

The Outpatient Pharmacy at Primary Children's Hospital is not only available to patients, but also available to parents and other family members. If you forgot to bring your own medications to the hospital, contact the Outpatient Pharmacy at extension x21680.

Your prescriptions can be transferred to the Outpatient Pharmacy to be filled while your child is at the hospital.

What are my payment options in the pharmacy?

The Outpatient Pharmacy at Primary Children's Hospital accepts most forms of payment. The pharmacy will check your prescription insurance information to see which medicines your insurance covers and what your financial responsibility will be. Your copay at the Outpatient Pharmacy at Primary Children's is usually the same as what it would be at other community pharmacies.

If you do not have insurance, there are options to help you afford your child's medicines. The Outpatient Pharmacy offers a discount plan for children seen by a Primary Children's doctor. There are also state and privately funded financial assistance programs available for some patients. You may contact the Financial Assistance Helpline at 801.662.3868 for help today. You can also contact the Outpatient Pharmacy Patient Advocate at 801.662.1683 to see if you qualify for drug company-provided help for expensive brandname drugs.

