

Name Alert: Protecting you and your family while in the hospital

You have a Name Alert. The steps below will help you understand what it is and what we are doing to make sure you or your child experience safe, high-quality care.

What is a Name Alert?

A Name Alert is our way of telling you and your care team that you or your child have a last name that is the same or very similar to another person who is also in this hospital.

Because names, along with other information, are used to make sure the right treatments and medicine are given to the right patients, it is important for everyone to be aware of a name alert.



What is Intermountain doing to protect me or my child?

We are taking these steps to help identify you or your child:

- Flagging similar names in the computer so all caregivers are aware of the match
- Scanning bar codes on patient wrist bands to match medicines to patient wrist bands
- Double-checking orders for high-risk medications
- Confirming the identity of you or your child by asking extra questions, such as “what is your birthdate?”
- Placing extra signs or stickers on your door, crib, medicines or food that help remind caregivers of the name alert

If you have any questions or concerns, please ask a member of your care team at any time.



Look for the Name Alert badge near the bedside, on a crib, or on the whiteboard. Be sure to speak up if you have any concerns

Questions for my doctor

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