

Checking In

The social worker on the floor where your loved one is staying will accommodate your housing needs. In order to extend your stay, you must receive a referral form from the social worker.

- All money must be paid to the hospital cashier (Mon. - Fri. 8:30 a.m. - 6 p.m.; located directly across from the hospital gift shop).
- Parking is located on the west side of the Guest House.

Checking Out

Only turn in your key when you know for certain your patient is being discharged from the hospital.

Weekdays

- Leave room key in the drop box or with the coordinator. Do not take it to the hospital. The coordinator will contact the hospital for your refund.
- Strip beds and take dirty linens to the laundry room.

Weekends/After hours

- Leave room key with Admitting in the hospital.
- Pile dirty linens on the floor of your room.
- No refunds will be given on the weekend. Your refund will be mailed to you.

RV Guests

- Six RV hook-ups are located in the west parking lot of the house.
- RV guests are invited to use facilities in the guest house (bathroom/shower, kitchen, etc.).



Enjoy the quiet outdoor smoke-free gardens.

Foundation Note

The Family Guest House is funded by the Utah Valley Healthcare Foundation. Because of generous donations from sponsors, we are able to offer families of hospital guests this economical housing option. If you are ever in a position to help with a donation, please contact the foundation at 801.357.7600.

The Family Guest House is a tobacco-free facility. Tobacco use of any kind is not permitted anywhere on the grounds.



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801.356.0456
intermountainhealthcare.com

Welcome TO THE FAMILY GUEST HOUSE

WHAT TO EXPECT
WHILE
YOU ARE HERE



Dear Guest:

As your facility coordinator, I would personally like to welcome you to the Utah Valley Regional Family Guest House.

Following the guidelines in this brochure will make your stay with us a convenient and comfortable one and will help answer some questions you may have.

Feel free to make yourself at home. The kitchen, commons areas, yard and laundry facilities are available for your use. We also have six full hook-ups in the back for guests with RVs.

If you have questions or concerns that aren't addressed in this brochure, don't hesitate to speak to me. I am generally available at the front desk Monday through Friday from 8 a.m. to 3 p.m.

If you have a concern after hours or you cannot reach me, please call Admitting at 801.357.2205.

Enjoy your stay!

Wade



Your Room

- The cost each night is \$25 for up to two people. Each additional person is an additional \$5 with a limit of four people per room.
- Your room will not be cleaned during your stay. Please keep it clean and ask the coordinator if you need assistance.
- You may take garbage to the dumpster behind the house by guest parking.
- Quiet hours are from 9 p.m. to 9 a.m.
- If you lose your key, contact Admitting at 801.357.2205.



Just like a hotel, the Family Guest House rooms feature full-size beds, a TV, a private bathroom and a sitting area.

Kitchen

- Extra bags for the trash cans in your room are located in the kitchen in the fourth drawer down.
- Label your food in the fridge. If it is not labeled, it will be thrown away at the end of the week.
- Please clean up after using the kitchen.



The commons areas feature a TV, comfortable seating and a kitchen for your convenience.

Laundry

- Laundry facilities are available for guest use after 3 p.m.
- To dispense soap into machine, push green button once (use dispenser closest to machine).
- Drop off dirty linens in the laundry room on weekdays and the coordinator will have them ready for pick up after 3 p.m. On weekends, you may wash your own linens.

