



YOUR MEDICAL HOME SUPPORTS

Your Pediatrician: (801) 501-2150

Parent Partner: Lisa Wade
(801) 501-2412

Pediatric Nurse Case Manager:
Kathy Heffron
(801) 501-5596

RESOURCES WE WANT YOU TO KNOW ABOUT

Utah Medical Home Portal
www.medicalhomeportal.org

Utah Parent Center
www.utahparentcenter.org
(801) 272-1051

Information and Referral
www.informationandreferral.org
211
(801) 978-3333

Intermountain Sandy Clinic Pediatrics Web site:
<http://sandyphysicians.org/>

Intermountain Sandy Clinic
Pediatrics

*We are Your
Family-Centered
Medical Home.*

EVERY CHILD DESERVES
A
MEDICAL HOME



What resources are available in your Medical Home ?

- Your Pediatrician
- My Health online- confidential email access to your pediatrician
- Clinic Staff
- Pediatric Dietician
- Pediatric Nurse Case Manager
- Parent Partner
- Education Resources
- Community Resources
- Insurance Assistance
- Financial Assistance
- Referral Resources

What is a Medical Home ?

The **Medical Home** is an approach to provide health care services that are accessible, continuous, comprehensive, coordinated, compassionate, family-centered, and culturally effective.

This means our practice, as your **Medical Home**, is a central resource for all of your child's care needs. In a Medical Home, your doctor, nurse and their staff who sees your child for routine check-ups makes you feel like you are the most important part of the health care team. You are welcome and invited to participate in all aspects of your child's care.

As your Medical Home we will also help you find needed information and resources such as information about:

- Pediatric specialists
- Health conditions/latest treatment
- Home care needs
- Working with school
- Mental health services
- Supports and resource services for your family
- Financial assistance
- Prescription assistance

Access and Communication

Our practice would like to be available when you need us. Please tell us about any special access or communication needs.

If you are referred to a specialist with your permission we will share information with them and with you in a timely manner.

Contact Us:

Intermountain Sandy Clinic - Pediatrics

9500 South 1300 East

Sandy, Utah 84094

Phone: **(801) 501-2150**

Fax: **(801) 501-5598**

Hours: **M-F 9AM-5PM; Sat 9 AM-12PM**

After Hours Urgent- Kids Care

9720 S 1300 East, Ste.#100

Sandy, Utah Phone: (801) 571-8550

Hours: M thru F 5:00 pm to 10:00 pm

Sat-Sun 12:00 pm to 10:00 pm

My Health-Online: Confidential email access to your pediatrician that you can sign up for at the clinic



As Your Medical Home We Will:

- Help your child to stay well.
- Take care of your child during illness
- Help you plan your child's care, set goals for care, now and in the future
- Talk with you about any testing or treatment that your child needs
- Work with you and other care providers to coordinate care

You Can Make Care Better and Appointments Go Well if You :

- Are prepared to share how your child is doing (at play, at school, sleep, etc.)
- Write down and bring your main questions and concerns
- Bring in a list of any other providers your child sees with their contact information
- Ask for help in creating a complete record of your child's care
- Tell us if your child's experience at the clinic could improve if the staff knew unique information about your child. Please complete the "What to Expect: A Guide to Me" form.