

Intermountain Pre-Service Discount Program & Other Payment Options

Primary Children's Medical Center (PCMC) - Physical, Occupational and Speech Therapy

WHAT IS THE PRE-SERVICE DISCOUNT PROGRAM?

The pre-service discount program provides a 40% discount to parents/guardians who pay the in full the *estimated* discount amount prior to receiving rehabilitation services.

WHY PROVIDE A PRE-SERVICE DISCOUNT?

This program is designed to increase access to rehabilitation services for families:

- Who are uninsured
- Who have exceeded their benefit limits under their insurance plan
- Who have limited or no benefits for therapy under their insurance plan
- Who have high insurance deductibles, co-pays or co-insurance and who would prefer to self-pay instead of applying these services to their insurance plan

HOW DO I PARTICIPATE IN THE PRE-SERVICE DISCOUNT PROGRAM?

If you find yourself in any of the bulleted categories listed above, you have the option to participate in this program. To receive the 40% discount you must agree to pay in full the estimated amount on or before your date of service.

WHAT IF I CAN ONLY PRE-PAY FOR SOME OF MY VISITS IN ANY GIVEN MONTH?

Ongoing therapy treatment usually involves several visits that take place over a period of time often with more than one visit in a month. In order to minimize the times you would need to register, this treatment is set up to be billed as part of one account for each month and bills are sent at the beginning of each month for all services rendered in the past month. Because this discount is based on being able to save the costs associated with billing, in order to qualify for the pre-service discounting program ALL visits on that account need to be pre-paid otherwise we still need to process and mail a bill and the 40% discount no longer applies.

WHAT IF I AM UNABLE TO PAY PRIOR TO SERVICE BUT WANT TO PARTICIPATE IN THE DISCOUNTING PROGRAM?

As mentioned above pre-payment allows us to be able to offer the 40% discounted rate as the costs associated with billing and filing insurance claims have been eliminated. Without pre-payment we cannot offer this discount.

If you are self-paying you qualify for a 25% discount that will be reflected on your bill and you can receive an additional 5% discount if you pay the bill in full within a designated time period – see bill for exact payment date required.

Other financial assistance or payment arrangements may also be available through our patient account services department. The office staff can provide you with details on who to contact.

WHAT IF I WOULD LIKE MY PAYMENTS TO BE APPLIED TO MY FLEXIBLE SPENDING ACCOUNT?

Your payment will be acknowledged by receipt containing the following information:

- Facility Name
- Facility Address
- Facility Phone
- Receipt Number
- Date
- Time
- Payment Type
- Account Number
- Customer Payment Amount

In addition, we can provide a handwritten notation on the receipt showing the discipline(s) providing services (PT, OT, SLP, Aud) for that payment. Check with your flexible medical spending plan administrator to determine if this level of information will be sufficient for reimbursement. In order to keep pricing at the discounted rate PCMC will be limited in what we can provide in the way of additional billing/account documentation.

WHAT IF I WANT MY PAYMENTS APPLIED TO MY DEDUCTIBLE?

The discounted price comes from eliminating the costs associated with billing and filing insurance claims so your insurance will not be receiving bills for processing. In order to meet deductibles, please select the traditional billing plan.

FOR FURTHER INFORMATION TALK TO YOUR THERAPIST OR OFFICE STAFF