## Intermountain Health's Patient Portal



We are requesting that all our patients send blood glucose logs and messages through the Intermountain Health patient portal as it is our secure communication portal.

## Steps to sign up for the Intermountain Health app:

\*\*18+ yr olds will need their own Intermountain Health account\*\*

- Download the Intermountain Health app
- Sign up for an account for yourself (parent/guardian)
- Go to your account management
- Request proxy access for a minor

## Steps to sending a message in the Intermountain Health app:

- Click on your name and change it to your child's name
- Click on the message icon in the top right corner
- Click on the blue "new message" on the bottom of the screen
- Fill in your doctor's name and subject (such as Pump/CGM download or DL form)
- Put your concerns in the message
- Click on attachment if needing to attach a blood glucose log or document

Trouble accessing your Intermountain Health app? Please call the help line at 800-442-5502

