

## OUR MISSION

Helping people live the healthiest lives possible®

## OUR VISION

Be a model health system by providing extraordinary care and superior service at an affordable cost

## FUNDAMENTALS OF EXTRAORDINARY CARE

**Safety:** Patients and caregivers experience Zero Harm.

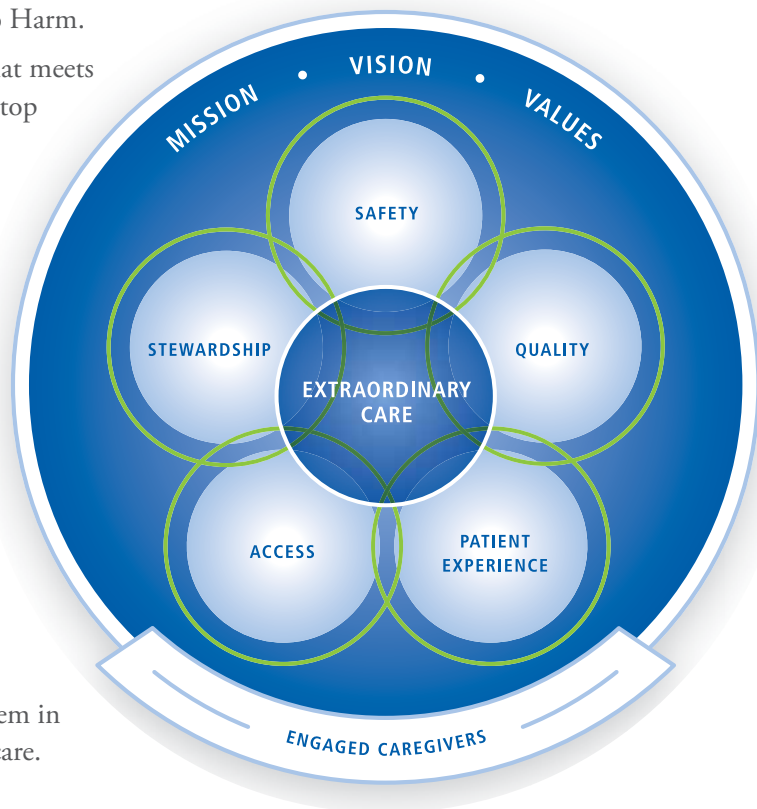
**Quality:** Always deliver evidence-based care that meets each individual's healthcare goals and leads to top performance nationally.

**Patient Experience:** Patients and customers have an Intermountain experience that leads to lasting loyalty.

**Access:** All customers receive the care and information where, when, and how they want it, with seamless coordination across the system.

**Stewardship:** Be an indispensable community partner, achieving the healthiest communities with the lowest cost per person in the nation. Be recognized globally as a financially sound, forever organization.

**Engaged Caregivers:** Caregivers have an unparalleled work experience that supports them in delivering the fundamentals of extraordinary care.



## OUR VALUES

**Integrity:** We are principled, honest, and ethical, and we do the right thing for those we serve.

**Trust:** We count on and support one another individually and as team members.

**Excellence:** We perform at the highest level, always learning and looking for ways to improve.

**Accountability:** We accept responsibility for our actions, attitudes, and health.

**Mutual Respect:** We embrace diversity and treat one another with dignity and empathy.