OUR MISSION
Helping people live the healthiest lives possible®

OUR VISION
Be a model health system by providing extraordinary care and superior service at an affordable cost

FUNDAMENTALS OF EXTRAORDINARY CARE

Safety: Patients and caregivers experience Zero Harm.

Quality: Always deliver evidence-based care that meets each individual’s healthcare goals and leads to top performance nationally.

Patient Experience: Patients and customers have an Intermountain experience that leads to lasting loyalty.

Access: All customers receive the care and information where, when, and how they want it, with seamless coordination across the system.

Stewardship: Be an indispensable community partner, achieving the healthiest communities with the lowest cost per person in the nation. Be recognized globally as a financially sound, forever organization.

Engaged Caregivers: Caregivers have an unparalleled work experience that supports them in delivering the fundamentals of extraordinary care.

OUR VALUES

Integrity: We are principled, honest, and ethical, and we do the right thing for those we serve.

Trust: We count on and support one another individually and as team members.

Excellence: We perform at the highest level, always learning and looking for ways to improve.

Accountability: We accept responsibility for our actions, attitudes, and health.

Mutual Respect: We embrace diversity and treat one another with dignity and empathy.