

EMS Guidelines for Working with Emergency Departments During COVID-19



May 12, 2020

1. Please continue to work with hospital ED leaders to clarify any questions regarding bringing patients or picking patients up.
2. PPE Standards reminder: Please remove PPE when exiting patient rooms. If you need to clean the ambulance, please exit directly to the vehicle to clean. Do not interact with the people and environment outside the patient care area without removing PPE.
3. When bringing a patient into the facility try to use the fewest number of crew possible; perhaps someone can stay back to clean the rig. This will save on PPE and decrease exposure.
4. Notify ED when calling with ETA and patient info, what Covid status or potential status (PUI, respiratory symptoms), this allows an appropriate room to be prepared.
5. If you're actively coding a PUI, let the ED know what support you will need upon arrival to continue the resuscitation.
6. Visitor policy: there are no visitors allowed in the hospital or the ED. However, on arrival to the ER the provider may want to be able to speak to family. Any family contact information is helpful. Additionally, if the patient is admitted, there will be a communication process to keep families involved. Please let family know they will not be allowed into the patient care area of the ED.