



| 2024

Community Health Improvement Plan

St. James Hospital



Intermountain
Health



Photo Credit: Butte Elevated

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Executive Summary and Letter to the Community from the President

Community Health Needs Assessment (CHNA) is a systematic approach to determining the health status, behaviors and needs of people living in our area. The *full report is available on our website <https://www.sclhealth.org/locations/st-james-healthcare/about/community-benefit/community-health-needs-assessment/>*

Following the needs assessment, we select health priorities to impact community health either through direct and/or collaborative efforts. The Community Health Improvement Plan (CHIP) is the strategic document that outlines the hospitals' plans, actions, and anticipated impact on the identified health needs.

Summary:

- The CHNA was conducted by Professional Research Consultants, Inc. from August to October 2022.
- The geographic focus area for the CHNA was Silver Bow County, MT.
- The Board of Directors formally adopted the 2023 CHNA on May 16, 2023.
- The CHNA was published on March 23, 2023.
- Fourteen areas of opportunity were identified in the 2023 CHNA.
- Community members ranked four priorities at the top: Substance Use, Mental Health, Nutrition/Physical Activity/Weight, and Heart Disease/Stroke.
- St. James Hospital's Leadership Team selected the top four health priorities based on three factors: Community Priorities, Strategic Direction/Assets, and Current Efforts:
 - Access to Healthcare
 - Behavioral Health (mental health and substance abuse)
 - Heart Disease and Stroke
 - Social Determinants of Health
- St. James Hospital's Community Health Improvement Plan was formally adopted by the Montana Market Board of Directors on November 16, 2023.

Letter from our President

In 1881, the Sisters of Charity of Leavenworth opened a hospital in Butte to care for the city's copper miners. The lights at St. James Hospital have been shining brightly ever since!

St. James Hospital became part of Intermountain Health in 2022. Intermountain Health is a non-profit health system of nearly 60,000 caregivers who serve the healthcare needs of people across the Intermountain West.

While the specific challenges we face today are different, our mission of responding to identified community health needs remains strong. Today, we are working to address an increased need for access to substance abuse/mental health resources, provide additional health tools for early detection of cancer, prevent and treat heart disease and stroke, and to ensure all residents have access to comprehensive and quality health services. Our community health improvement plan prioritizes these identified needs and provides actionable steps to address them.

As healthcare delivery continues to transform, we remain guided by our mission to “reveal and foster God’s healing love by improving the health of the people and communities we serve, especially those that are poor or vulnerable.” As we carry on the tradition of the Sisters who came to Butte nearly 150 years ago, we continue to look forward to the good that is yet to be.

With gratitude and blessings,



Jay Doyle
President, St. James Hospital



About Us

Founded in 1881, Intermountain Health St. James Hospital is a 98 licensed bed not-for-profit, faith-based, mission-driven hospital with five clinics, based in Butte, Montana.

St. James is the only acute care hospital in the seven-county region of southwest Montana with a comprehensive range of more than 30 services including: a level III trauma center, a cancer center offering both radiation and medical oncology, orthopedics, women's services, heart

services and general surgery with robotics. St. James Hospital and its 104-person medical staff is a technological leader that serves a rural, sparsely populated area of the state with just over 630 employees caring for people.



Our Mission

Helping people live the healthiest lives possible.

Our Catholic Mission

We reveal and foster God's healing love by improving the health of the people and communities we serve, especially those who are poor and vulnerable.

Our Values

Caring Spirit – We honor the sacred dignity of each person.

Excellence – We set and surpass high standards.

Good Humor – We create joyful and welcoming environments.

Integrity – We do the right thing with openness and pride.

Safety – We deliver care that seeks to eliminate all harm for patients and associates.

Stewardship – We are accountable for the resources entrusted to us.

Community Health Needs Assessment

Community Health Needs Assessment (CHNA) Methodology and Process

A Community Health Needs Assessment is a critical tool used to understand the health status of a population or community. It presents information and analysis on important data measures and identifies areas where action and intervention can make a difference. St. James Hospital conducted the 2023 CHNA in conjunction with the City-County of Butte-Silver Bow Health Department and Southwest Montana Community Health Center. The 2023 CHNA was a follow-up to similar studies conducted in 2020, 2017, 2014, and 2011. The 2023 CHNA was conducted by Professional Research Consultants, Inc. (PRC). PRC is a nationally recognized healthcare consulting firm with extensive experience conducting community health needs assessments (CHNA) in hundreds of communities.

The CHNA study area encompasses Silver Bow County and includes each of the residential ZIP Codes significantly represented in the county. Butte-Silver Bow is a common patient base among the collaborating entities sponsoring this study.

The 2023 CHNA incorporated: 1) primary quantitative data (a 400-household telephone community health survey), 2) secondary quantitative data (existing public health data) and 3) primary qualitative data (117 online key informant surveys).



1) Primary Quantitative Data: the sample drawn for this survey is representative of the adult Butte-Silver Bow County population in terms of demographic and socioeconomic characteristics, as well as geographical location. The maximum error rate associated with the total sample of 400 residents is $\pm 4.9\%$ at the 95 percent level of confidence. Existing vital statistics and other data are incorporated into this assessment for Butte-Silver Bow County. Comparisons are also made, where available, to state and national benchmarks. Furthermore, wherever possible, health promotion goals outlined in Healthy People 2030 are included.



2) Secondary Quantitative Data: a variety of existing (secondary) data sources were consulted to complement the research quality of the community health needs assessment. Secondary data for Butte-Silver Bow County was obtained from the following sources: Center for Applied Research and Environmental Systems (CARES), Centers for Disease Control & Prevention, Community Commons, ESRI ArcGIS Map Gallery, National Cancer Institute State Profiles, Open Street Map, National Center for Health Statistics, Montana

Department of Public Health & Human Services, Montana Board of Crime Control, US Census Bureau, US Department of Health and Human Services and the US Department of Justice, Federal Bureau of Investigation.



3) **Primary Qualitative Data:** an online key informant survey was implemented to further gain perspective from community members and local organizations as part of the CHNA process. Participants included representatives from healthcare, public health, government, business, and community leaders, including the faith community. 117 community stakeholders took part in the key informant survey.

Key Survey Results

Fourteen areas of opportunity were identified in the CHNA based on comparisons to State and National benchmarks, negative trends, and magnitude of persons impacted.

These areas included:

- Access to Healthcare Services
- Cancer
- Diabetes
- Environmental Health
- Heart Disease & Stroke
- Infant Health and Family Planning
- Injury & Violence
- Mental Health
- Nutrition, Physical Activity & Weight
- Potentially Disabling Conditions
- Respiratory Disease
- Sexual Health
- Substance Abuse
- Tobacco Use

Disparities Noted in the Community Health Needs Assessment:

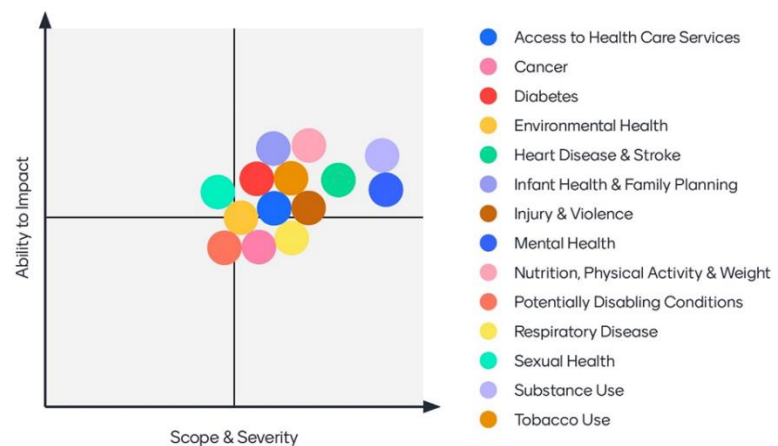
Throughout many of the health indicators, disparities were noted related to income with lower income residents living at 200% or less than the Federal Poverty Level experiencing worse outcomes. Indicators such as food insecurity, experiencing

symptoms of chronic depression, housing insecurity, ability to afford fresh produce, and experiencing negative impacts from substance use were all noted at higher rates for residents with lower incomes. Therefore, social determinants of health which address these disparities are also an important community health need.

Community Stakeholder Prioritization:

A community forum was held on November 17, 2022, where community members were presented with an overview of the data and asked to prioritize based on the severity of the issue and ability to impact. From that process, the following needs were prioritized:

1. Substance Use
2. Mental Health
3. Nutrition, Physical Activity, and Weight
4. Heart Disease and Stroke
5. Infant Health and Family Planning
6. Tobacco Use
7. Diabetes
8. Access to Healthcare Services
9. Injury and Violence
10. Cancer
11. Respiratory Disease
12. Sexual Health
13. Environmental Health
14. Potentially Disabling Conditions



Following the prioritization by the community and input from St. James Hospital Community Benefit Committee of the Board, St. James leaders prioritized needs for the hospital to focus on based on the following criteria:

- Ability to impact (internal and community resources)
- Scope and severity of issue (prevalence and impacts)
- Community prioritization of issues
- Potential community partners
- Alignment with current efforts and strategies

Prioritization

From this process, the following priorities were selected:

- Access to Healthcare
- Behavioral Health
- Heart Disease and Stroke
- Social Determinants of Health

Publication and Adoption of the CHNA

The full CHNA report, including the executive summary and CHNA process, methodology and prioritized list of health needs can be found on our website, <https://www.sclhealth.org/locations/st-james-healthcare/about/community-benefit/community-health-needs-assessment/>

The Montana Market Board of Directors formally adopted the 2023 CHNA on May 16, 2023.



Photo Credit: Butte Elevated

Community Health Improvement Plan

Community Health Improvement Plan Priorities

St. James Hospital's Community Benefit Committee of the Board reviewed the results of the CHNA and recommended four priority focus areas: Access to Healthcare, Behavioral Health, Heart Disease and Stroke, and Social Determinants of Health. Those recommendations were provided to Senior Leadership and four priority areas were adopted.

Following vetting from St. James Senior Leadership team, the draft Community Health Improvement Plan was presented to the St. James Hospital Community Benefit Committee of the Montana Market Board of Directors for review and input on July 24, 2023. Feedback from this committee was incorporated into the final Community Health Improvement Plan.

St. James Hospital's Community Health Improvement Plan was formally adopted by the Montana Market Board of Directors on November 16, 2023.

Community Health Improvement Plan Guiding Principles

There are five community health improvement core strategies that support program development. We want to:

- Leverage community benefit investments toward the greatest area of impact to achieve our mission (*alignment with CHNA and vulnerable populations*)
- Utilize intervention strategies that are evidence-based and work to answer the sustainability question during program build
- Encourage innovation pilots that can address "dual" or disparate health needs
- Expand collective impact opportunities by engaging multi-sector partnerships
- Improve community engagement by highlighting community impact stories, increasing digital-based communication and attention to diversity and inclusion initiatives

In addition, whenever possible we want to align measurement objectives with other community improvement efforts locally, regionally, and nationally.

2024-2026 Community Health Improvement Strategies Overview

Priority: Access to Healthcare Services

Strategies:

1. Increase opportunities to access health services, both in person and virtually
2. Increase workforce capacity to provide healthcare services

Priority: Behavioral Health

Strategies:

1. Improve access to mental health services and resources
2. Improve supports for substance use treatment and prevention

Priority: Heart Disease and Stroke

Strategies:

1. Increase access to interventions for prevention
2. Increase disease management

Priority: Social Determinants of Health

Strategies:

1. Support housing collaboration and development
2. Support community economic development



Photo Credit: Butte Elevated

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| <p>Priority:</p> <p>Access to Healthcare Services</p> | <p>Vision: All residents will have access to comprehensive health services.</p> <p>Outcome Goal(s):</p> <ul style="list-style-type: none"> • The percentage of Silver Bow County adults reporting having a routine checkup in the past year will increase by 5%; from 74.6% to 78.33% in 2026 (CHNA) • The percentage of Silver Bow County adults reporting difficulty or delay in obtaining healthcare services in the past year will decrease by 5% from 32.2% to 30.59% in 2026 (CHNA) • The percentage of Silver Bow County adults reporting two or more ER visits in past year will decrease by 5%; from 6.2% to 5.9% in 2026 (CHNA) |
| <p>Access to Healthcare Services Strategy: Increase opportunities to access health services, both in person and virtually</p> | |
| <p>Objective:</p> <p>Reduce barriers to accessing healthcare services, such as transportation or living in a Healthcare Provider Shortage Area</p> | <p>Partners:</p> <ul style="list-style-type: none"> • Barrett Hospital and Healthcare • Deer Lodge Medical Center • Intermountain Health Medical Group • Intermountain Health St. Vincent Regional Hospital • Madison Valley Medical Center • Ruby Valley Medical Center <p>Need Indicator(s):</p> <ul style="list-style-type: none"> • 32.2% of Silver Bow County adults report some type of difficulty or delay in obtaining healthcare services in the past year (CHNA, 2023) • 66.5% of adults report a routine check-up in the past year (CHNA, 2023) • 9.4% low Birth weight births compared to 7.5% in Montana and 8.2% in the U.S. (CHNA, 2023) |

| Tactic(s) | Community Partner(s) | Metric | Status |
|--|---|---|--|
| Primary care clinics | Intermountain Health Medical Group | Number of primary care clinic locations | Target: Three primary care clinics |
| | | | Progress: |
| Specialty care outreach to rural communities | Barrett Hospital and Healthcare Deer Lodge Medical Center Madison Valley Medical Center Ruby Valley Medical Center | Number of communities served by outreach clinics; Number of specialties providing outreach | Target: Provide specialty outreach to six communities annually Outreach by four specialties |
| | | | Progress: |
| Virtual health visits to decrease barriers to access | Intermountain Health Medical Group | Number of virtual health visits | Target: Provide an average of 250 virtual health visits annually |
| | | | Progress: |

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| Mobile Mammography Coach program to travel to rural communities to provide increased access to mammography screening | Rural communities | Number of screenings provided | Target: 500 mobile mammograms performed annually |
| | | | Progress: |
| Recruitment of primary and specialty care providers to healthcare professional shortage area | | Number of providers recruited | Target: Four providers recruited annually |
| | | | Progress: |
| Bring healthcare services to employer’s worksites including biometrics, primary care, and vaccinations to improve access to care | Businesses | Number of employers reached | Target: Four employers will receive on-site services annually |
| | | | Progress: |

Access to Healthcare Services

Strategy: Increase workforce capacity to provide healthcare services

Objective:

Increase workforce capacity by serving as a training site for healthcare professions

Partners:

- Butte High Schools
- Great Falls College
- Highlands College
- Montana Tech
- University of Montana

| <p>Need Indicator(s):</p> <ul style="list-style-type: none"> • Silver Bow County is a Healthcare Provider Shortage area (HRSA, 2020) • Primary care physicians per 100,000 population is 93.9 in Butte Silver Bow, lower than the rate of 109.5 for Montana and 106.1 for the US (CHNA, 2023) | | | |
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| <i>Tactic(s)</i> | <i>Community Partner(s)</i> | <i>Metric</i> | <i>Status</i> |
| Nursing students complete clinical rotations at St. James Hospital | Montana Tech | Number of students | Target: 104 nursing students at various levels in their training annually |
| | | | Progress: |
| Pharmacy students complete training at St. James Hospital | University of Montana | Number of students | Target: Four students annually |
| | | | Progress: |
| Radiology students complete training at St. James Hospital | Montana Tech | Number of students | Target: Five students annually |
| | | | Progress: |
| Physical Therapy students training at St. James Hospital | University of Montana | Number of students | Target: Two students annually |
| | | | Progress: |

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| Dietary students complete training at St. James Hospital | Montana Tech | Number of students | Target: Two dietary interns annually |
| | | | Progress: |
| Respiratory therapy students complete training at St. James Hospital | Montana Tech | Number of students | Target: Six respiratory therapy students annually |
| | | | Progress: |
| Clinical Pastoral Education students complete training at St. James Hospital | St. Vincent Regional Hospital | Number of students | Target: One student |
| | | | Progress: |
| Laboratory students complete training at St. James Hospital | Montana State University | Number of students | Target: Two students annually |
| | | | Progress: |
| Surgical Tech Students complete training at St. James Hospital | Great Falls College | Number of students | Target: Five students annually |
| | | | Progress: |
| Exposure to medical careers for youth | High schools | Number of opportunities | Target: One opportunity annually |
| | | | Progress: |

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| <p>Priority:</p> <p>Behavioral Health (Mental Health and Substance Use)</p> | <p>Vision: All residents will have improved mental health and less reported substance use.</p> <p>Outcome Goal(s):</p> <ul style="list-style-type: none"> • The percentage of Silver Bow County adults rating their overall mental health as good, very good, or excellent will increase 5%; from 84.8% to 89.04% in 2026 (CHNA) • The percentage of Silver Bow County adults reporting a negative impact on their lives by substance use will decrease 5%; from 45.1% to 42.85% in 2026 (CHNA) |
| <p>Behavioral Health Strategy: Improve access to mental health services and resources</p> | |
| <p>Objective: Increase access to mental health resources to improve mental health status</p> | <p>Partners:</p> <ul style="list-style-type: none"> • 5 Peaks Coalition • Butte-Silver Bow Health Department • Community Action Team • DPHHS • Intermountain Health Medical Group • Montana Chemical Dependency Center • Montana Healthcare Foundation • Southwest Montana Community Health Center <p>Need Indicator(s):</p> <ul style="list-style-type: none"> • 15.2% of adults in Silver Bow County report their overall mental health is “fair” or “poor” (CHNA, 2023) • 30% of adults in Silver Bow County have been diagnosed with a depressive disorder; higher than MT and U.S. rates (CHNA, 2023) • 10.4% of Butte-Silver Bow adults feel that most days are “very” or “extremely” stressful (CHNA, 2023) • 19.4% of adults reported considering suicide (CHNA, 2023) |

| Tactic(s) | Community Partner(s) | Metric | Status |
|---|--|---|--|
| Integrate behavioral health services into primary care clinics to increase access and decrease stigma | Intermountain Health Medical Group | Number of clinics with integrated behavioral health services | Target: Two clinics with integrated behavioral health |
| | | | Progress: |
| Community gatekeeper training for suicide prevention (QPR) | Montana Chemical Dependency Center | Number of trainings conducted | Target: Six QPR classes annually |
| | | | Progress: |
| Increase knowledge of available community resources to address mental health concerns | 988 MT 211 | Number of promotions for 988 Number of residents utilizing MT211 | Target: Provide at least two promotional opportunities for 988 each year 200 individuals will utilize MT211 annually |
| | | | Progress: |
| Provide support for organizations and coalition addressing mental health needs | Community Action Team 5 Peaks Coalition | Number of organizations addressing mental health needs | Target: Support at least two coalitions or organizations addressing mental health needs |

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| | | supported by St. James Hospital | annually with in-kind and/or financial contributions |
| | | | Progress: |
| Explore community collaborations to implement Mobile Crisis Response and the Crisis Now Model | Action Inc. 5 Peaks Coalition DPHHS Montana Healthcare Foundation Southwest Montana Community Health Center | Development of plan for mobile crisis response and the Crisis Now Model | Target: A plan for mobile crisis response and the Crisis Now Model will be developed by December 31, 2026 |
| | | | Progress: |
| Prenatal mental health screening | Intermountain Health Medical Group Montana Healthcare Foundation | Percentage of women screened prenatally | Target: 90% of OB/GYN patients will be screened for mental health and substance use prenatally each year |
| | | | Progress: |

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|---|---|
| <p>Behavioral Health Goal: Improve supports for substance use treatment and prevention</p> | |
| <p>Objective: Collaborate with community partners</p> | <p>Partners:</p> <ul style="list-style-type: none"> • 5 Peaks Coalition |

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| <p>to address substance use through prevention and treatment</p> | <ul style="list-style-type: none"> • Butte Community Action Team • Butte-Silver Bow Health Department • Healthy Mothers Healthy Babies • Intermountain Health Medical Group • Montana Chemical Dependency Center • Montana Healthcare Foundation • Southwest Montana Community Health Center • Southwest Region Child & Family Services |
| | |
| | <p>Need Indicator(s):</p> <ul style="list-style-type: none"> • 45.1% of adults in Silver Bow County report their lives have been negatively affected by substance use; higher than the U.S. average of 35.8% (CHNA, 2023) • Unintentional drug-related deaths age adjusted mortality rate in Butte-Silver Bow was 16.6 higher than the statewide rate of 9.2 (CHNA, 2023) |

| <i>Tactic(s)</i> | <i>Community Partner(s)</i> | <i>Metric</i> | <i>Status</i> |
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| <p>Prenatal substance use screening</p> | <p>Intermountain Health Medical Group</p> <p>Montana Healthcare Foundation</p> <p>Montana Chemical Dependency Center</p> | <p>Percentage of women screened prenatally for substance use and mental health</p> | <p>Target: 90% of OB/GYN patients will be screened for substance use and mental health prenatally each year</p> <hr/> <p>Progress:</p> |
| <p>Integrate behavioral health services into primary care clinic</p> | <p>Intermountain Health</p> | <p>Number of clinics with integrated</p> | <p>Target: Two clinics with integrated behavioral health</p> |

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| locations to increase access and decrease stigma | Medical Group | behavioral health services | Progress: |
| Collaboration to sponsor educational and outreach opportunities | Southwest Montana Community Health Center Healthy Mothers/Healthy Babies 5 Peaks Coalition | Number of outreach events | Target: One outreach event annually |
| | | | Progress: |
| Provide support for community organizations and coalitions addressing substance abuse | Montana Chemical Dependency Center | Number of organizations addressing substance abuse supported by St. James Hospital | Target: A minimum of two organizations and/or coalitions addressing substance use will be supported in-kind and/or financially each year Progress: |
| Explore community collaborations to implement Mobile Crisis Response and the Crisis Now Model | Action Inc. 5 Peaks Coalition DPHHS Montana Healthcare Foundation | Development of plan for mobile crisis response and the Crisis Now Model | Target: A plan for mobile crisis response and the Crisis Now Model will be developed by December 31, 2026 Progress: |

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| | Southwest Montana Community Health Center | | |
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| <p>Priority:</p> <p>Heart Disease and Stroke</p> | <p>Vision: All residents will lead a healthy lifestyle to the best of their ability.</p> <p>Outcome Goals(s):</p> <ul style="list-style-type: none"> • The average age adjusted heart disease mortality rate for Butte-Silver Bow will decrease by 5% from 238.6 deaths per 100,000 to 226.1 deaths per 100,000 by 2026 (CHNA) • The percentage of adults with high blood pressure will decrease by 5% from 37.4% to 35.53% (CHNA 2026) • The percentage of Butte-Silver Bow adults who report smoking will decrease by 5% from 14.4% to 13.68% and use of vaping products will decrease from 6.4% to 6.08% by 2026 (CHNA) |
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Heart Disease and Stroke
Goal: Prevent heart disease and stroke

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| <p>Objective: Increase access to interventions for heart disease and stroke prevention</p> | <p>Partners:</p> <ul style="list-style-type: none"> • Businesses • Churches • Community organizations • Montana DPHHS • Schools |
| | <p>Need Indicator(s):</p> <ul style="list-style-type: none"> • 37.1% of Bute-Silver Bow adults are obese (CHNA, 2023) • 14.4% of adults in Silver Bow County reported smoking (CHNA, 2023) |

| | <ul style="list-style-type: none"> • 13.8% of young adults in Silver Bow County report using vape products (CHNA, 2023) • 84.9% of adults in Butte-Silver Bow report one or more cardiovascular risk factors (CHNA, 2023) • 32.3% of adults in Silver Bow County have high cholesterol (CHNA, 2023) • 37.4% of Butte-Silver Bow adults have high blood pressure (CHNA, 2023) | | |
|--|--|--|---|
| Tactic(s) | Community Partner(s) | Metric | Status |
| Diabetes and Heart Disease Prevention Program | Montana Department of Public Health and Human Services (DPHHS) | Percentage of participants losing an average of 5% of their starting body weight | Target: 50% of participants will achieve an average weight loss of 5% of their starting body weight by the end of the program |
| | | | Progress: |
| Community health education to prevent heart disease and stroke | Schools Businesses Community organizations | Number of community education opportunities | Target: Two educational opportunities will be provided annually |
| | | | Progress: |

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| Educational messaging for heart attack awareness on shovels | Businesses | Number of businesses displaying educational materials | Target: Three businesses will display heart attack awareness materials with snow shovels annually |
| | | | Progress: |
| Hands only CPR education provided to community | Community organizations | Number of sessions offered | Target: A minimum of three sessions will be provided to community members annually |
| | Schools | | |
| | Businesses | | |
| | Churches | | Progress: |
| Blood pressure screenings and cardiovascular risk assessments | Community organizations | Number of screening events | Target: Two screening events annually |
| | Businesses | | |
| | | | Progress: |

Heart Disease and Stroke

Goal: Increase disease management for individuals with heart disease and stroke.

| <p>Objective: Increase disease management to decrease hospitalization rates for heart disease and stroke</p> | <p>Partners:</p> <ul style="list-style-type: none"> American College of Cardiology American Heart Association American Stroke Association Intermountain Health St. Vincent Regional Hospital Leona M. and Harry B. Helmsley Charitable Trust | | |
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| | | | |
| <p>Need Indicator(s):</p> <ul style="list-style-type: none"> 6.3% of adults in Silver Bow County report being diagnosed with heart disease (CHNA, 2023) 10.9% of adults over age 65 report being diagnosed with heart disease (CHNA, 2023) 3.2% of adults report being diagnosed with cerebrovascular disease (CHNA, 2023) 6.9% of adults over age 65 report being diagnosed with cerebrovascular disease (CHNA, 2023) | | | |
| <i>Tactic(s)</i> | <i>Community Partner(s)</i> | <i>Metric</i> | <i>Status</i> |
| <p>Increase use of cardiac rehabilitation services</p> | <p>Rural hospitals</p> | <p>Number of individuals served</p> | <p>Target: 620 individuals will be served annually</p> |
| | | | <p>Progress:</p> |
| <p>Cardiac catheterization lab</p> | <p>Leona M. and Harry B. Helmsley Charitable Trust</p> | <p>Number of Cath labs available</p> | <p>Target: 2 Cath labs to allow for two patients to receive emergency treatment at a time</p> |
| | | | <p>Progress:</p> |

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| <p>Accredited Chest Pain Center</p> | <p>American College of Cardiology</p> | <p>Diagnos- tics and treatment of heart and vascular condition s</p> | <p>Target: One Interventional radiologist</p> |
| <p>Improve survivability of critically ill cardiac patients through the use of Impella Heart Pumps</p> | <p>Intermountain Health St. Vincent Regional Hospital</p> | <p>Implementat ion of program</p> | <p>Target: Impella Heart Pumps will be available to support critically ill/cardiogenic shock patients for transport to a higher level of care</p> |
| | | | <p>Progress:</p> |
| <p>Acute Stroke Ready Hospital Certification</p> | <p>American Heart Association The Joint Commission</p> | <p>Certification of excellence in the care of stroke patients</p> | <p>Target: Receive certification as an Acute Stroke Ready Hospital</p> |
| | | | <p>Progress:</p> |

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| <p>Priority:</p> <p>Social Determinants of Health</p> | <p>Vision: All residents will live in conditions that support health.</p> <p>Outcome Goals(s):</p> <ul style="list-style-type: none"> • Disparities related to income will decrease by 5% (CHNA, 2026): <ul style="list-style-type: none"> ○ Food insecurity for low-income residents will decrease from 57.4% to 54.5% ○ Housing insecurity for low-income residents will decrease from 42.5% to 40.3% ○ Fair/poor overall health for low-income residents will decrease from 28.5% to 27% |
| <p>Social Determinants of Health Goal: Support housing collaboration and development</p> | |
| <p>Objective: Collaborate for supportive housing for vulnerable residents</p> | <p>Partners:</p> <ul style="list-style-type: none"> • Action Inc. • Butte Housing Authority • Butte-Silver Bow Government • Corporation for Supportive Housing • Montana Healthcare Foundation • Southwest Montana Community Health Center <hr style="border: 2px solid #002060; margin: 10px 0;"/> <p>Need Indicator(s):</p> <ul style="list-style-type: none"> • 42.5% of low-income residents in Silver Bow County report housing insecurity (CHNA, 2023) • 12.4% of low-income residents in Silver Bow County reported unhealthy or unsafe housing conditions in the past year (CHNA, 2023) • 19.4% of low-income residents lived with a friend or relative in the past two years because of a housing emergency (CHNA, 2023) • 16.3% of the total population live below the Federal Poverty level, worse than both state and national percentages and twice the Healthy People 2023 objective (CHNA, 2023) |

| Tactic(s) | Community Partner(s) | Metric | Status |
|---|---|---|--|
| Supportive housing for high need residents | Action Inc. Butte Housing Authority Butte Silver-Bow Government Community Health Center Montana Healthcare Foundation Corporation for Supportive Housing | Number of high need residents successfully housed | Target: Five residents will be successfully housed annually |
| | | | Progress: |
| Support work of the local Continuum of Care Coalition | Continuum of Care | Number of St. James Hospital staff engaged with the Continuum of Care Coalition | Target: A minimum of one St. James Hospital caregiver will participate with the Continuum of Care Coalition annually |
| | | | Progress: |

Social Determinants of Health

Goal: Support community economic development

| <p>Objective: Explore opportunities for economic growth in the community</p> | <p>Partners:</p> <ul style="list-style-type: none"> • Butte Chamber of Commerce • Butte Local Development Corporation • Healthcare Montana • Highlands College <hr/> <p>Need Indicator(s):</p> <ul style="list-style-type: none"> • 16.3% of the Butte-Silver Bow total population living below the federal poverty level, higher than the Montana and US percentages and twice the Healthy People 2030 objective. (CHNA, 2023) • 18.4% of children in Butte-Silver Bow are living below the federal poverty level, higher than the Montana percentage (CHNA, 2023) • 24.2% of Butte-Silver Bow residents would not be able to afford an unexpected \$400 expense without going into debt (CHNA, 2023) | | |
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| <i>Tactic(s)</i> | <i>Community Partner(s)</i> | <i>Metric</i> | <i>Status</i> |
| <p>Provide support for community organizations and coalitions addressing economic development</p> | <p>Butte Local Development Corporation</p> <p>Butte Chamber of Commerce</p> <p>Butte Airport</p> | <p>Number of organizations or coalitions supported either financially or in-kind</p> | <p>Target: Three economic development organizations will be supported annually</p> <hr/> <p>Progress:</p> |
| <p>Support recruitment efforts for business to locate to Butte-Silver Bow</p> | <p>Butte Local Development Corporation</p> | <p>Number of St. James staff engaged in</p> | <p>Target: At least one associate annually will provide in-kind support</p> |

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| | Butte Chamber of Commerce | community efforts | Progress: |
| Healthcare Montana, a partnership between the Montana Department of Labor and Industry and Highlands College, to provide access to training programs | Highlands College Healthcare Montana | Number of training program explored | Target: Training program for Certified Nursing Assistants explored by December 31, 2026 |
| | | | Progress: |

Other Significant Needs Not Prioritized

Each of the health needs identified in the CHNA are important and Intermountain Health St. James Hospital along with numerous partners throughout the community are addressing these needs through various innovative programs and initiatives. Some examples of these are provided below. The Intermountain Health St. James Hospital CHIP will only address the priority areas listed above in order to maximize resources, expertise and time to achieve successful impact.

| Areas of Opportunity | |
|------------------------------|---|
| Cancer | Cancer screenings, mobile mammography, low-dose CT lung scan, education and outreach, and infusion services |
| Diabetes | Healthy Lifestyles classes for diabetes prevention, A1C monitoring in primary care clinics |
| Environmental Health | Led by Butte-Silver Bow Public Health |
| Infant Health | OB/GYN care including routine prenatal care for high-risk pregnancies, low-birth weight project (statewide), First 1,000 Days project |
| Injury & Violence | Distracted driving courses, injury prevention education |
| Nutrition, Physical | Diabetes and Heart Disease Prevention Program, donations of |

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| Activity & Weight | food to the Butte Rescue Mission |
| Potentially Disabling Conditions | Stepping On, physical therapy, pain management services |
| Respiratory Disease | Pulmonary rehabilitation |
| Sexual Health | Addressed by community partners |
| Tobacco Use | Promotion of MT Quit Line, Freedom from Tobacco classes |

Continuing the Work

The Community Health Improvement Plan (CHIP) is a living document that provides community health improvement direction for Intermountain Health St. James Hospital, its partners, community organizations and residents of Butte-Silver Bow County. As such, the CHIP is a working document and will be updated and amended on an annual basis as new programs, partnerships and collaborations develop. The progress of our work will be evaluated on an on-going basis, not simply at the three-year mark. Strategies and actions that do not yield the intended outcomes will be revised and re-implemented.

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