

Service Description: Caring Canines Ambassador

Mission:

To provide joy and comfort to the patients, associates and visitors at Good Samaritan Medical Center through the loving touch of our Caring Canines and with the company of their handlers.

Objective:

The Caring Canines Pet Therapy teams will impact the patient, guest, and associate experience by providing an extra dimension of hospitality to our patients and visitors. As a volunteer you will welcome all visitors and patients with a friendly demeanor; helping them feel more at ease in what may be a stressful situation.

Duties:

- Greet all patients, visitors, and associates throughout the hospital.
- Visit with patients and visitors in all approved areas of the hospital as well as any patient rooms that have requested pet visits.

Qualifications:

- Outgoing and comfortable with people who are ill.
- Excellent customer service and interpersonal skills
- Positive attitude
- Able to follow directions and work independently.
- Work effectively with others.
- Ability to stay calm in a hurried environment.
- Adherence to all GSMC Volunteer policies and procedures, including but not limited to HIPPA, EOCs, dress code, service behaviors, drug and alcohol, and attendance.
- Certified Therapy Dog through the Alliance or Pet Partners.
- Current vaccinations, vet exams, and fecal test for canine.

Acknowledgement:

The duties in this service description reflect the general duties considered necessary to describe the principal function of the volunteer position identified and shall not be considered a detailed description of the assignment and requirement inherent in the role.

I acknowledge having received and reviewed a copy of the volunteer position description and fully understand my responsibilities.

Volunteer Name: _____ Date: _____

Signature: _____

Coordinators for this Assignment: Trina Gebhart, Manager of Volunteer Services