

LabCheck Test FAQ

Who is eligible for this program?

- Any patient interested in ordering their own lab tests. However, payment is due at time of service (cash, check or card). Cost of testing is listed on the authorization form, and insurance cannot be used for this service.
- Only adults 18 years or older can have this testing performed.

How will I get results?

- Patients can obtain results immediately after testing is complete by downloading and accessing the MyChart app. Results will go directly to the patient's hospital chart.

How do I create a MyChart account?

- Patients can visit mychart.IMHhealth.org, click the "Sign Up Now" button, and follow the online instructions to verify their identity by creating an account without an activation code.
- Refer the patient to registration and inform them that the activation instructions can be provided via email, text, or printed letters. Discharge paperwork automatically prints activation instructions.

What if I want to talk to someone about my results?

- The St. James Hospital Laboratory cannot discuss results, provide results or interpret results. Patients can call their primary care provider or contact the Intermountain Health Medical Group clinic at 406-496-3600.

What if I want my results to go to my provider?

- Patients must work with their provider to obtain results. The provider may reach out to the lab to obtain copies of results.

How often can I have my testing done?

- As many times as a patient would like.

How do I know which test to order?

- This is completely up to the patient. Refer to the SJB Lab Check Test Menu.

NOT PART OF MEDICAL RECORD