

RightSourcing-Intermountain Bridge Compliance Program – FAQ

What is the RightSourcing Bridge Support Program?

The RightSourcing Bridge team supports non-contracted workers by guiding them through the full compliance process. Our team will work directly with you throughout the entire credentialing process.

Intermountain Website for Non-Contracted Workers

This site contains links, forms, and important information for the workers to navigate the required compliance process. [Intermountain Non-Contracted Workforce Site](#)

Profile/Identification Form

All workers must complete a profile/identification form that will enable the RightSourcing Client Services team to add you to the Magnit VMS system.

- [A location link](#)

Compliance Requirements

- All workers must be fully compliant before starting work.
- If requirements are not completed, you will not be cleared to begin.
- ✓ Remember: **Compliance through to Intermountain's Matrix Requirements and ScoutLogic is mandatory. No exceptions. No substitutions.**

What is the Matrix?

- The Matrix is Intermountain Health's official compliance checklist.
- It contains all requirements that must be completed—no substitutions or deviations.
- Attestations (self-reporting) are not accepted.

Background Checks

- Official vendor is Scoutlogic Background Check services.
- Other vendors are not permitted.
- The Bridge team will connect you with the Scouts who will support you.

ScoutLogic IMH Support Team Contacts

- Phone number is exclusively for this program: (224) 286-1867
- Hours of operation 8 am CST to 8 pm CST
- Email address is exclusively for this program:
RSescalations@scoutlogicscreening.com
- A **dedicated ScoutLogic team** will be required to provide consistent and timely support for background checks and occupational health services.
 - IMH RightSourcing Analysts will act as liaisons, ensuring effective communication and a warm hand-off between Surg Techs and ScoutLogic.
- The ScoutLogic Quick App must be kicked off before the appointment
 - **There is a unique application link for each Job Title**

Drug Screens & Vaccinations

- Official vendor is Scoutlogic Occupational Health
- Appointments are scheduled only through ScoutLogic Occupational Services.

Fees & Costs

- All required services coordinated through ScoutLogic are covered by Intermountain Health (IMH).
- Personal insurance, primary care providers, or outside clinics cannot be used.
- Services completed outside of ScoutLogic will not be reimbursed.
- Out-of-pocket costs from non-approved providers will not be reimbursed.

Contacting the Bridge Team

- For questions or support, you can reach the Bridge team by email at IMHCompliance@rightsourcingusa.com
- Hours of operation are 9:00 AM – 6:00 PM EST.

Where To Upload Your Compliance Documents

Candidate Uploads

- Workers are required to upload all compliance documents into the **Magnit VMS** system.
- Once logged into Magnit VMS, your documents must be uploaded under the On/Offboarding area to the corresponding line item.
- Automated notes will be sent from Magnit VMS; however, the Bridge team will also provide a comprehensive email explaining any issues that need to be corrected.

RightSourcing Bridge Team will Upload

- Your Background check documents, and any drug screen or health documentation completed through the ScoutLogic vendors.