Intermountain Health Care Institute for Health Care Delivery Research ATP Project Report April 2005

# Reducing Time to Initial Antibiotic Dose in Pneumonia Patients

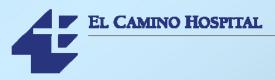


Susan Bukunt RN MPA Chris Hunter RN MPH El Camino Hospital Mountain View CA

# **El Camino Hospital**

- 395 bed not-for-profit District hospital located in the Silicon Valley of California
- 489 active physicians
- 2250 Employees





# Why this topic

- Pneumonia is the second highest volume medical diagnosis at El Camino (after CHF)
- Core measures related improvement efforts have been successful for AMI, CHF
  - Uncontroversial, evidence based care standards
  - Well accepted benchmarks
- Strong evidence of efficacy for antibiotic within 4 hours
- We saw a clear opportunity to improve...

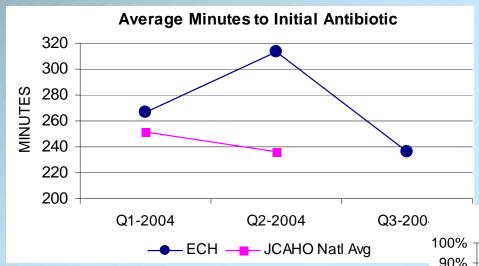


## Well Established Evidence

- Kahn (1990): antibiotics within 4 hours of admission → improved survival
- McGarvey (1993): time-to-first-dose 4 hours → improved survival
- Meehan (1995): antibiotic within 3 hours → 15% lower 30 day survival compared with antibiotic 8+ hours following arrival
- Bratzler (2001): first antibiotic administered within 4 hours → reduced in-hospital and 30-day mortality 10% to 17%
- Infectious Diseases Society of America (2000), American
   Thoracic Society (2001): recommends 8 hours maximum time to first antibiotic administration



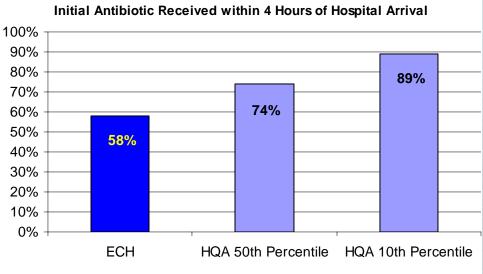
# **Baseline Performance**



At or worse than national average for mean time

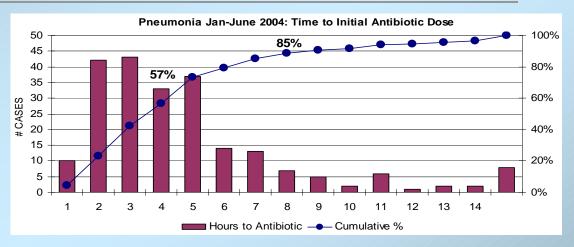
Below 50<sup>th</sup> pctle for 4 Hour window

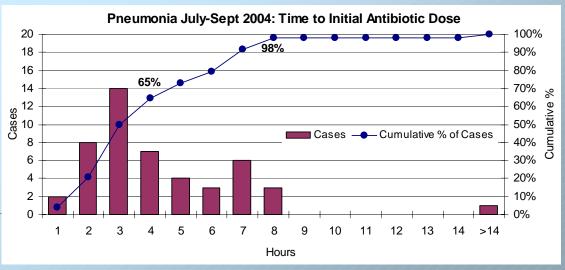




# **Baseline Performance**

Simply reporting the results to physicians produced some early progress in reducing the "9+ Hour tail", but more progress is needed...







# **Our "Quick Antibiotic Team"**

- Susan Bukunt RN (leader), Director Clinical Effectiveness
- Chris Hunter RN (facilitator), Manager Clinical Decision Support
- Michael Podlone MD, Internist, Vice Chief Medicine
- Josie Tang MD, Hospitalist
- Mary Anderson RN, Manager Emergency Department
- Kathy Fox, Core Measures chart abstractor
- Penny Takizawa RN, Infection Control
- Dan Fox MD, Assistant Medical Director, Emergency Dept
- Becky Smith, Manager Patient Registration



# **Our Method**

#### **Set Aims**

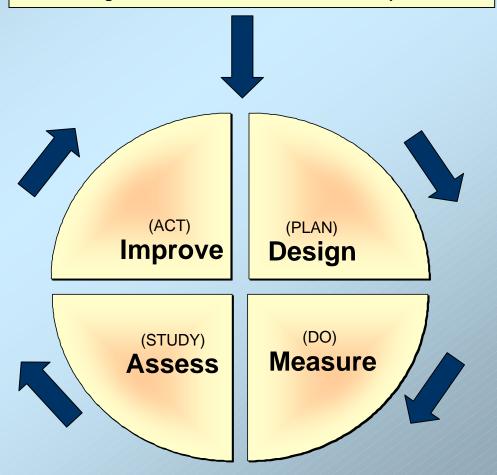
What are we trying to accomplish?

#### **Define Outcome Measures**

How will we know a change is an improvement?

#### **Develop & Test Changes**

What changes can we make that will result in improvement?

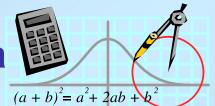


## **Our Aims**

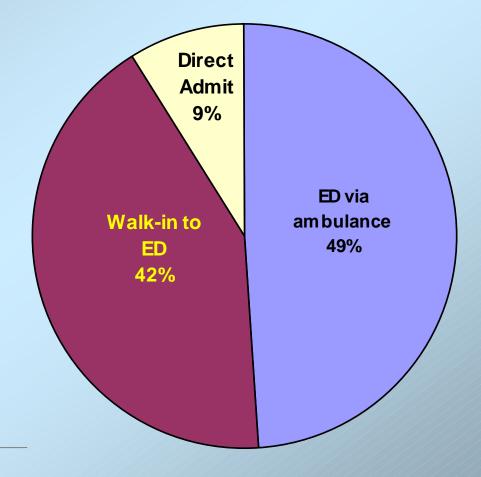
- Increase the percent of patients receiving antibiotics within 4 hours to 80% by June 30, 2005
- Decrease mean minutes to initial dose to 220 by June 30, 2005



# First look: Entry Point of Pneumonia Patients, Oct-Nov 2004

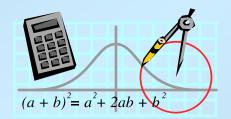


45 pneumonia patients qualifying for rapid antibiotic administration





# **Tools**



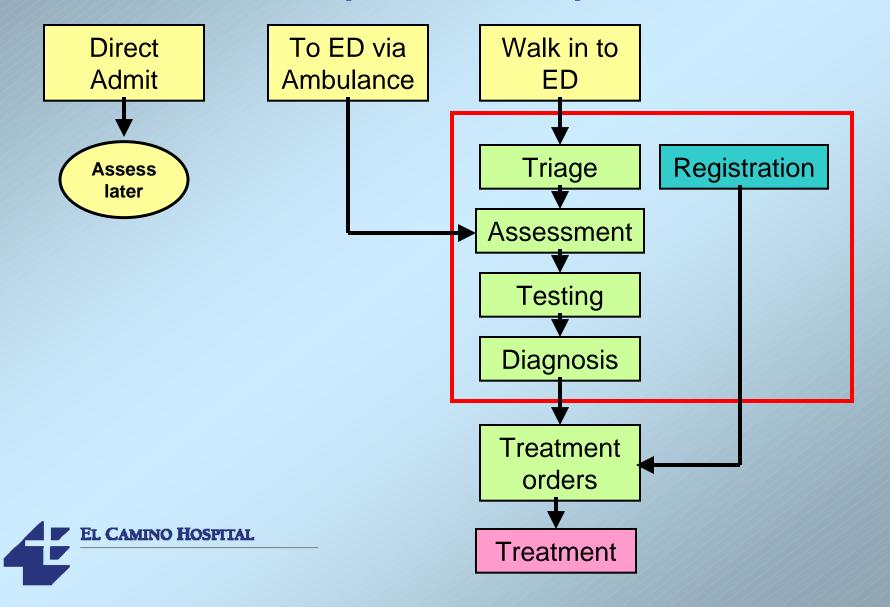
- Chart reviews by team members and Dept of Medicine officers
- Log sheet to collect key info concurrent with Core Measures abstraction

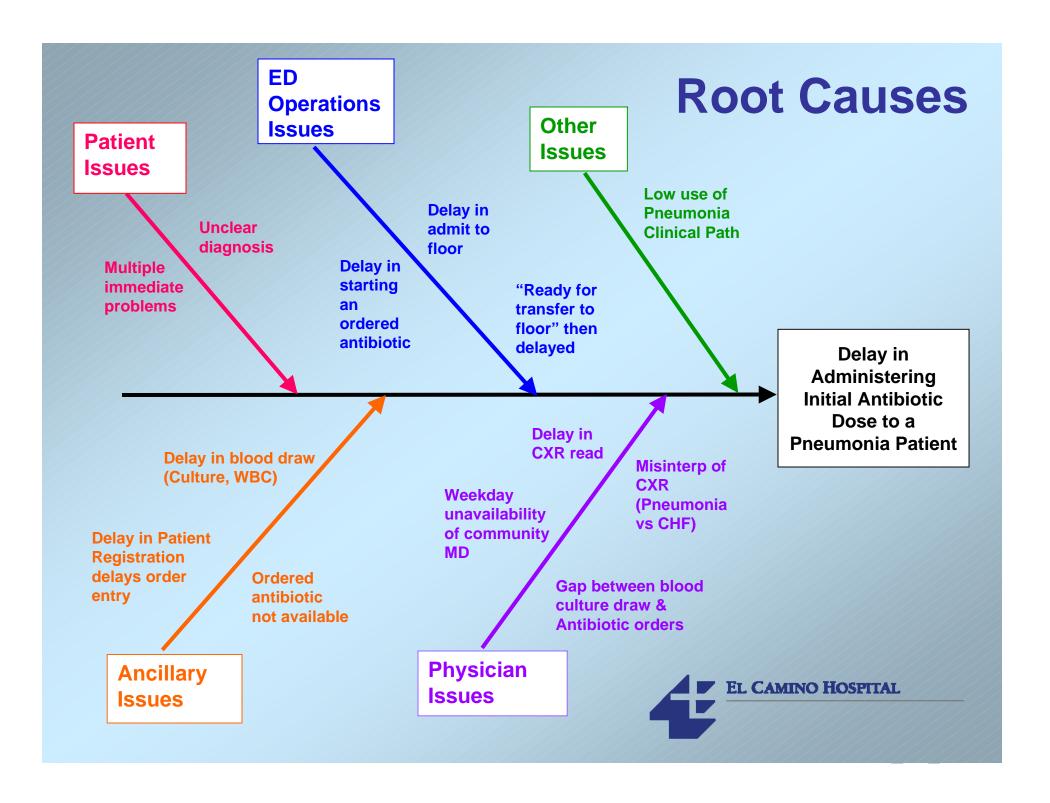
Core Measure Pneumonia Patients Qualifying for Antibiotic Timing Measure

Encounter #	Arrival Date/Time*	A/W/D	Blood Cx (Y/N)	Blood Cx Time	CXR Order	Abx Order Time	Abx Admin Time	Abx Given in ED?	Admitting MD	ED MD	Comments



# **Process Flow (ED Focus)**





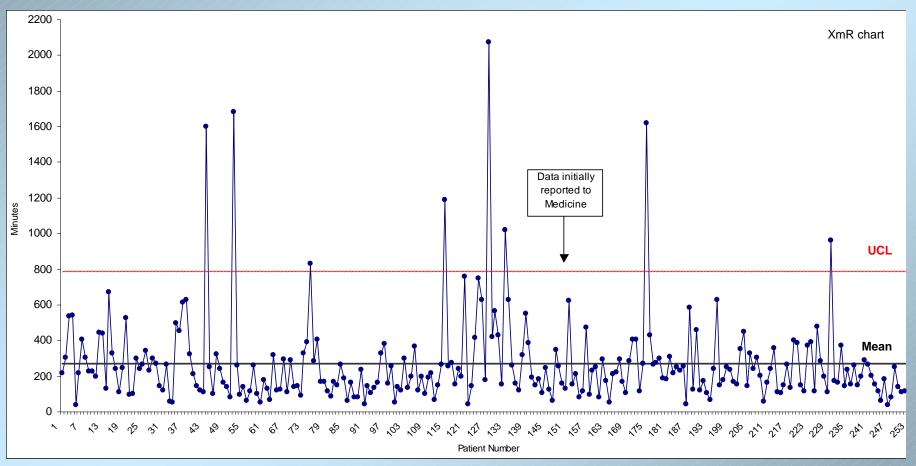
# **Develop & Test Change Ideas**



	Change Strategy	Status
1	Always start antibiotic in ED	started 1/28/05
2	Physician at ED Triage: Get CXR from Triage if pneumonia suspected	started 3/15/05: 1-11pm, 7 days per week
3	Add Zosyn & Azithromycin to MIS ED order screens to streamline antibiotic ordering	in place 3/1/05
4	Do EQT Quick Registration concurrent with Triage	started 3/15/05 averaging 5-10 min
5	Pneumonia ED protocol	
6	Educate physicians about new blood culture medium insensitive to abx	Lab wrote a brief for the 3/23/05 physician fax newsletter



# Minutes to Initial Antibiotic Dose in Consecutive Pneumonia Patients, arriving 12/24/03 to 11/30/04









- Update performance data
  - just beginning Jan 2005 chart review
- Monitor & support March changes
  - Antibiotic started in ED
  - Quick Registration to speed ordering
  - Physician Triage
- Implement ED Pneumonia protocol by 5/1/05
- Assess the Direct Admit process







- Goal: To have diagnostic tests completed prior to MD Evaluation
  - Pt identified at triage with cough and fever
  - Chest x-ray ordered, labs ordered and drawn
  - MD able to diagnose and treat immediately







- Your questions?
- Your suggestions?

