

# Giving an Enteral Feeding with a Joey Pump (Feed Only)

## Getting ready

- 1 Fill the feeding bag with formula before setting up the pump.
- 2 Turn the pump on by pressing the power button on the lower right-hand corner.
- 3 Select:
  - Keep settings for day-to-day use with the same feeding routine
  - OR
  - Clear settings to enter new pump settings
- 4 Load the “Feed Set” according to the manufacturer’s diagram and instructions. Don’t overstretch the tubing.



- 5 Close the door. The pump will read **SET LOADED** if the tube is loaded correctly.
- 6 If using an IV pole, position the fluid line in the feeding set bag so that it is 6 inches above the top of the feeding pump.

Replace the pump sets (bag and tubing) every 24 hours. Clean the pump regularly with a damp cloth. Dry well.

## Priming the pump

- 1 Disconnect the pump from the patient.
- 2 Press **Prime Pump** to access the pump priming options:
  - **Automatic priming of tubing:**  
Press **Auto Prime**. The pump primes the line and stops before the formula gets to the end of the feeding line.
  - **Manual control priming of tubing:**  
Press **Hold to prime feed** until the tubing is primed with formula.
  - Press **Done**.

## Set the feed rate:

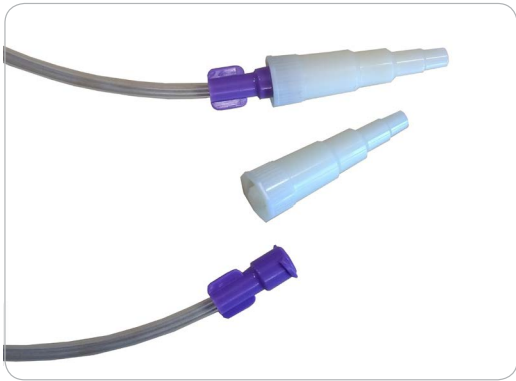
- 1 Select **Adjust Feed** and then **Feed Rate**.
- 2 Use the buttons on the left of the screen to program the feed rate in amounts ranging from 1 to 400 mL.
- 3 Select **Enter** when the desired rate is set.
- 4 Select **Feed VTBD** (volume to be delivered).
- 5 Use the buttons on the left of the screen to program the VTBD to **0 (zero)** unless told otherwise by your doctor.
- 6 Select **Enter** and then **Done**.

## Flush the feeding tube

Follow the amounts listed on the tube handout.

## Connect the pump set to your feeding tube

- Remove the protective cover from the end of the bag tubing.
- Use the **white cone adapter** or remove it and use the **ENFit connection** to connect to your tube.



## To start the feeding:

**Press Run to start the feeding.** A small droplet symbol (💧) will appear and will scroll or run down the screen while feeding.

## To clear the volume or change the rate after the pump has started:

- 1 Select **Hold**.
- 2 Select **Clear Volume** to clear the volume of the amount that has been fed.
- 3 Select **Adjust Settings** to adjust all settings.
- 4 Select **Run** to return to normal operations.

## When the bag is empty and the pump alarms as a feed error:

- 1 Press **Stop Alarm**.
- 2 Disconnect the feeding line from the patient.
- 3 Rinse out the bag with warm water.
- 4 Refill the bag with fresh formula.
- 5 Press **Continue** to start the pump running.

## Battery operation

Unplugging the pump from the AC line will automatically place the pump on battery power.

### Recharging the battery

- To recharge the battery, plug the pump into an AC wall outlet. The pump will begin to charge.
- When attaching the a/c adapter power cord to the pump, make sure there is a “click” sound. The battery symbol should be solid black when fully charged (🔋).

**To look at the history, change the alarm loudness, or change the language do the following:**

- 1 Press the **More** button.
- 2 Select **Buzzer** to increase or decrease the volume.
- 3 Select **History** to see how much has been delivered.
- 4 Select **Language** to change the language.

See troubleshooting tips on page 3. ➡

## Troubleshooting guide for alarms

<b>Hold Error</b>	<ul style="list-style-type: none"> <li>The pump is in holding mode for more than 10 minutes.</li> <li>Press <b>Continue</b> to return to the holding screen, or press and hold the power button to turn off the pump. From the holding screen, you can also <b>Run</b> or <b>Adjust Settings</b>.</li> </ul>
<b>Flow Error</b>	<ul style="list-style-type: none"> <li>Formula is not being delivered because of a clog or block between the pump and the patient (this is called <b>downstream occlusion</b>). Check for and correct the blockage. Replace the bag or tubing if needed.</li> </ul>
<b>Feed Error</b>	<ul style="list-style-type: none"> <li>Feeding is not being delivered because the bag is empty or there is a clog between the pump and the feeding bag (<b>upstream occlusion</b>).</li> <li>Check the delivery set tubing to see if it is pinched or kinked, and then reposition.</li> <li>If the occlusion cannot be cleared, load a new bag or tubing set, prime it, and press <b>Continue</b> to restart the feeding.</li> </ul>
<b>Flow Error Use &gt; 24 Hours</b>	<ul style="list-style-type: none"> <li>Pump set in use beyond the recommended time. An informational warning message blinks on the upper left of the screen. It is recommended to replace the bag every 24 hours.</li> </ul>
<b>Pump Set Dislodged</b>	<ul style="list-style-type: none"> <li>Pump set is not properly loaded. Check and correct the positioning of the tubing around the rotor.</li> <li>Load a new bag or tubing set if the error cannot be resolved.</li> </ul>
<b>Battery Low</b>	<ul style="list-style-type: none"> <li>Sounds when there is approximately 15 minutes of battery life remaining indicating the battery must be recharged immediately. Plug into AC power to recharge.</li> </ul>
<b>Rotor Error</b>	<ul style="list-style-type: none"> <li>A problem with the pump set tubing around the pump rotor. Reload the tubing so that it is placed in the middle of the rotor and secure.</li> </ul>
<b>System Error</b>	<ul style="list-style-type: none"> <li>Power down and restart the pump to clear the error. Call the Enteral Team if the error does not clear.</li> </ul>

### Need help or have questions?

#### Enteral Team

(385) 887-7356

#### Intermountain Homecare Main Numbers

(385) 887-6000 | (800) 527-1118 (Toll Free)

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