



# STORK SAVERS PROGRAM

## CLINICAL GUIDELINE AND FAQs



**Welcome to Labor and Delivery.** We are so glad you are part of our Stork Savers program and your delivery day has finally come. We are privileged to care for you and your family during this special day. Now that you're settled in the bed we just wanted to review a few things with you as we get ready for your delivery and postpartum stay. Based on patient and caregiver feedback we thought it best to share the most Frequently Asked Questions. Should you have any additional questions or concerns, please do not hesitate to ask your nurse, or the unit manager.

**Q** *I understand this is a self-pay discount program for low risk vaginal deliveries. What happens if I need additional care?*

**A** Sometimes, what starts as low risk can require additional interventions or emergent actions. The safety of you and your baby is our number one priority. If there is a need for medically necessary intervention, we will talk with you and discuss the options.

If you need a C-section, or "risk out," you would become ineligible for the fixed Stork Savers price.

**Q** *What could cause me to "risk out" and what happens if I do?*

**A** Risk criteria that would cancel your eligibility could include but are not limited to:

#### Maternal Risks:

- Pre-term labor
- Delivery before 37.0 weeks
- Prolonged rupture of membranes
- Unstable vital signs
- Labor complications

- Assisted delivery or C-Section
- Prolonged postpartum stay

#### Newborn Risks:

- Unstable vital signs
- Jaundice
- Small for gestational age
- Early Lung Recruitment
- Abnormal feeding or glucose levels
- Jittery, inconsolable

Should complications arise and you or your baby "risk-out" during your stay, our Intermountain Eligibility Counselors will talk with you after your delivery to discuss alternate payment options, including but not limited to: a 40% discount option or application for financial assistance programs.

**Q** *If I deliver at 2 a.m., does that mean I must be discharged at 2 a.m. the next day?*

**A** Your safety and security is our top priority. For moms that deliver in the middle of the night, we will arrange to collect your discharge orders and complete your discharge teaching the night before in preparation for a discharge by 9 a.m. the next morning.

**Q** *What happens if I'm well enough to go home but my baby needs to stay longer?*

**A** Our goal is to keep families and babies together. Should circumstances permit, you will be officially discharged, and arrangements can be made for you to room in with your baby at no additional cost for up to 48 hours on the postpartum unit.

**Q** *Will Stork Savers cover the cost for my pediatrician?*

**A** No. Care Providers (including Physician, Certified Nurse Midwife, and Pediatrician, as well as the Anesthesiologist (if you have an epidural), radiologist, pathologist etc.) bill separately. You will receive different statements for their services.